

**MINUTES OF THE ADA COMMITTEE MEETING APRIL 12, 2017**

GREATER PEORIA MASS TRANSIT DISTRICT  
2105 N.E. Jefferson Avenue, Peoria, Illinois 61603

**1.Call to Order:** The meeting was called to order by Andrew Dwyer, Director of Mobility, at 1:00 PM on Wednesday, April 12, 2017.

**2.Approval of Minutes:**

Andy Dwyer brought forth the minutes from the February 8, 2017 meeting for approval. Andy made one correction that being that Lee Linwood is with the Agency on Aging not the ADA. With that small correction **Don Rulis made the motion to accept the minutes, and Chris Mitchell seconded. Motion Passed.**

**3.Public Comments:**

There are no public comments

**4.Updates from ADA Committee Members:**

Chris Mitchell reported first that she had received very good service the last two months, and she realized she had gone through the tickets faster than expected. Chris was at a retreat that utilized golf carts and when she started to get off the golf cart it started to move, and she wondered if anyone else had heard of a common industry word to speak out in that situation. She felt the driver should have said “alight” telling people it was acceptable to leave the golf cart. The organization learned that they could not use the golf carts. Chris wondered if we could include instructions in our rider’s guide when one had to travel out of town. Andy said that we have a visitors policy section within our current rider’s guide. Andy said we can help provide the documentation needed and send to the location out of town the passenger will be travelling to. Andy feels that accommodation is our key! Hannah said that a program is in the planning stages to assist people with travel to other areas, ie, if you have approval in one system, you should not have to do detailed planning to go to another system. Nancy wanted clarification on the new bus passes. She wanted to know about the expiration time on the passes. It is based on service day-6:00AM to 2:00 AM. Nancy also asked why some people are getting “free” transportation. Andy stated it is probably “benefit access” actually for individuals who receive SSI or are seniors. The ID’s for benefit access are good for 2 years, and Nancy thought this is probably what they are doing. We require \$1.00 for the first pass, \$10.00 for first replacement. Don Rulis said everything is going smoothly especially with fixed routes, but he had concerns about paratransit serving someone in Hanna City getting back and forth for a full time job. Another individual was at St. Francis Woods and getting home late as they are at the end of the route. Andy said he would speak with Don to see how we can accommodate these particular individuals.

**5.Old Business:**

**A. Rider’s Guide**

Andy asked for specific information for any changes. Chris Mitchell stated she thought it looked pretty good. She mentioned the “disruptive passenger” policy and Andy said this policy is all encompassing. Chris stated the most violent or risk of violence has been observed on fixed route buses. We also have a suspension policy that is in the rider’s guide. The newest rider’s guide should be available in the next couple of months.

**B. Paratransit Vehicle Update**

All 26 new paratransit vehicles will be delivered in July 2017. Decals will be added, some wraps and radios changed out, and we are anticipating approximately 2 weeks for each set of vehicles.

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Angel is looking at some sort of “cart” as an amenity for our riders on paratransit. Chris mentioned that she is under the impression she is to have something to secure a bag, and Andy said they are looking into something to secure bags, etc.

**C.Coordinated Dispatch Update**

Currently we are in the process of executing contracts for our radios and our ITS. We have some items that have already arrived. We are hoping for somewhere around June for implementation. MV dispatchers are trained in the software.

**6.New Business:**

**A.County Services**

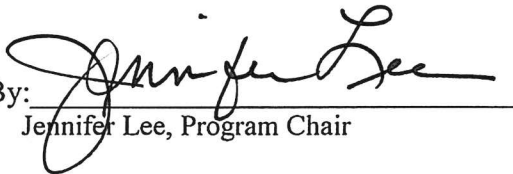
We have an RFP out for County Services which ties into coordinated dispatch.

**B.Safety Meetings:**

Will be geared toward ADA. Advocates for Access will be coming in doing a program on disabilities, where they came from, where the ADA came from, where we are today, and how to move towards the future. Andy will be discussing specific issues. Andy asked the group if there is anything they specifically would like to be covered, and he has a few days to refine and include suggestions.

Hannah Martin made the motion to adjourn and Nancy seconded the motion. Meeting was adjourned at 1:36 PM.

By:



Jennifer Lee, Program Chair